

Warranty Claim Form / Instructions

Please note that we warrant all of our products against manufacturing defects for one year from the date purchase by the end user as proven by the sales receipt. Mundaka Optic's only obligation is to replace or repair products the Mundaka Optic after sales service agrees are defective. All returns must be sent to Mundaka Optic's Warranty Centre, freight prepaid. Mundaka Optic will pay the freight for the return shipment. Any repair or replacement of any product under this Limited Warranty is not available for ordinary wear and tear, including scratches or paint chipping, for any damage caused by misuse, modification or repairs, improper maintenance or care. Scratched lenses as a result of normal use are not covered by this warranty. Mundaka Optic has sole discretion to determine manufacturing defects, and will repair or replace the product. Mundaka Optic will only authorize the warranty claim if the product was purchased from an authorized dealer.

Please follow these steps:

1. Send an email to Mundaka Optic at contact@mundakaoptic.com to acquire a return authorization number and an address to send your product. Mundaka Optic will inform you for the nearest Mundaka Optic warranty center to send your eyewear.
2. Print and complete Mundaka Optic Warranty claim
3. Send your Product with the copy of your receipt (dated within one year from an authorized Mundaka Optic dealer), the return authorization number, the warranty claim and your defective product. Ship it with UPS, FEDEX in a box with adequate packaging to protect the product against damage during shipping.

Name	
Company	
Address	
City	
Country	
State/Province	
Zip /Post Code	
Work Phone	
Mobile Phone	
Home Phone	
Email Address	
Product Reference	
Date of Purchase	<i>(don't forget to send the copy of your receipt)</i>
Describe the problem	

Mundaka Optic

Avenue de Migron. Migron B.D3 . 64200 Biarritz - France
 Phone: +33 (0) 559 418 559 - email: contact@mundakaoptic.com
